



इंस्टीट्यूट ऑफ बैंकिंग पर्सोनेल सिलेक्शन®

(भारतीय रिजर्व बैंक, केंद्रीय वित्तीय संस्थाओं व सार्वजनिक क्षेत्र के बैंकों द्वारा स्थापित एक स्वायत्त संस्था)

**INSTITUTE OF BANKING PERSONNEL SELECTION**

(An autonomous body set up by Reserve Bank of India, Central Financial Institutions and Public Sector Banks)

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## NOTIFICATION

**CRP CSA -XV  
COMMON RECRUITMENT PROCESS FOR  
RECRUITMENT OF CUSTOMER SERVICE ASSOCIATES  
IN PARTICIPATING BANKS (Vacancies of 2026-27)**

Official Website: [www.ibps.in](http://www.ibps.in)

In case of queries / complaints please log in to <https://cgrs.ibps.in>

The Online Examination (Preliminary and Main) for the upcoming Common Recruitment Process (CRP CSA XV) for Recruitment and Selection of Personnel for Customer Service Associate Post in the Participating Banks will be conducted by the Institute of Banking Personnel Selection (IBPS) as per the tentative schedule provided below.

## IMPORTANT DATES

Activity	Tentative Schedule
Online registration including Edit/Modification of Application by candidates	1.8.2025 to 21.08.2025
Payment of Application Fees/Intimation Charges (Online)	1.8.2025 to 21.08.2025
<b>Edit Window for Candidates to Modify/ Correct Application Form (including online payment for Edit)</b>	After closure of Registration (will be notified on Official IBPS website)
<b>Conduct of Pre-Examination Training (PET)</b>	September, 2025
Download of call letters for Online examination – Preliminary	September, 2025
<b>Online Examination – Preliminary</b>	October, 2025
Result of Online examination – Preliminary	November, 2025
Download of Call letter for Online examination – Main	November, 2025
<b>Online Examination – Main</b>	November, 2025
<b>Provisional Allotment</b>	March, 2026